

## **Lancashire County Council**

### **Corporate Complaints Committee**

**Minutes of the Meeting held on Monday, 12th January, 2015 at 10.00 am in Cabinet Room 'D' - County Hall, Preston**

**Present:**

County Councillor Mohammed Iqbal (Chair)

#### **County Councillors**

M Dad	D T Smith
A Jones	G Wilkins

**1. Disclosure of Pecuniary and Non-Pecuniary Interests**

None.

**2. Minutes of the Meeting held on 20 October 2014**

**Resolved:** That the Minutes of the meeting held on the 20 October 2014 be confirmed and signed by the Chairman.

**3. Procedure of Hearing**

**Resolved:** That the procedure for the conduct of the hearing be noted.

**4. Date of Next Meeting**

It was noted that the next meeting would be held at 10.00am on Monday 9 February 2015.

**5. Exclusion of Press and Public**

**Resolved:** That, in accordance with Section 100A(4) of the Local Government Act 1972, the press and public be excluded from the meeting during consideration of the following item of business on the grounds that there would be a likely disclosure of exempt information as defined in paragraph 1 of Part 1 of Schedule 12A.

**6. Complaint Against the County Council Mr P**

(Exempt information as defined in Paragraph 1 of Part 1 of Schedule 12A to the Local Government Act 1972. It was considered that in all the circumstances of the case the public interest in maintaining the exemption outweighed the public interest in disclosing the information).

The meeting had been convened to consider a complaint about the actions of Lancashire Trading Standards and in particular that officers had raised the issue of the non-return of a deposit with a vehicle trader during a visit to offer advice on compliance with criminal legislation.

The complainant chose not to attend the meeting. The Committee considered very carefully the points raised by the complainant including letters and emails together with other documentation provided to it, which had also been copied to the complainant. The Committee also considered responses from a Trading Standards Manager who attended the meeting.

**Resolved:** That the complaint be not upheld.

I Young  
County Secretary and Solicitor

County Hall  
Preston